

The Department of Veterans Affairs

# The VA Quality Scholars Summer Institute

Agenda

August 1 - 5



VA Quality Scholars

## Monday, August 1<sup>st</sup>

### 4:00 to 5:30 p.m. – Pre-registration and Informal Networking

Magnolia Hotel (Second Floor Atrium)

Pick up your conference packet and join us for informal networking in the hotel’s second floor atrium. Stay for dinner at the hotel or feel free to explore Houston’s delights on your own.

## Tuesday, August 2<sup>nd</sup>: Texas Medical Center Accelerator (TMCx)

### Schedule at a Glance:

7:30- 7:45	<i>Board Shuttle</i>	
7:45	<i>Shuttle Leaves Hotel for TMCx</i>	
8:00-8:30	Registration	
8:30-8:45	Welcome and Housekeeping	
8:45-9:00	Introductions	
9:00-10:00	Keynote Speaker Robert Robbins	
10:00-12:00	Design Thinking 101 Grant Wedner, Grace Hwang, Farzad Azimpour	
12:00-1:15	Mentoring Lunch with Alumni and Faculty	
1:15-2:15	Design Thinking Workshop Grant Wedner, Grace Hwang, Farzad Azimpour	
2:15-3:45	1 <sup>st</sup> year Virtual Poster Session	1 <sup>st</sup> year Virtual Poster Session
3:45-4:00	Break	
4:00-5:00	Plenary Speaker Brett Giroir	
5:00 – 6:00	Networking Reception	
6:00- 6:15	<i>Board Shuttle</i>	
6:15	<i>Shuttle Leaves TMCx for Hotel</i>	

## Tuesday, August 2<sup>nd</sup>

### 6:00 to 7:30 a.m. - Breakfast

Magnolia Hotel Second Floor Atrium

Complimentary breakfast will be available in the second floor lounge of the hotel. Bring your business cards with you and network with other faculty and fellows over breakfast.

### 7:45 a.m. – Mix and Mingle on the Shuttle

Magnolia Hotel

Start boarding shuttle at 7:30. We'll be leaving together for TMCx at 7:45 on the chartered shuttle from the front entrance to the hotel. Mix and mingle on the ride over and get to know faculty and fellows from other sites.

### 8:00 to 8:30 a.m. – Registration

TMCx

Don't forget: You'll need to sign in each day of the conference in order to get credit for your time in Houston. You can also sign up for Mentoring Lunches at the registration table.

**Remember to bring \$15 in cash to pay for lunch!** You can pay for both Tuesday and Thursday at the same time.

### 8:30 to 9:00 a.m. – Welcome, Housekeeping, and Introductions

TMCx, Main Room

### 9:00 to 10:00 a.m. - Plenary Speaker: Robert Robbins

TMCx, Main Room

Robert C. Robbins, MD, President and Chief Executive Officer, Texas Medical Center will open the 2016 VAQS Summer Institute. The Texas Medical Center (TMC) is the world's largest medical complex, including 21 hospitals, 14 support organizations, 10 academic institutions, eight academic and research institutions, seven nursing programs, three public health organizations, three medical schools, two pharmacy schools, and a dental school. Under the vision and leadership of Dr. Robbins, an internationally recognized cardiothoracic surgeon, TMC has embarked on several bold new directions, including design teams focused on bolstering Clinical Research, Genomics, Health Policy, Innovation, and Regenerative Medicine across all member institutions. TMCx is one manifestation of this vision. Dr. Robbins will describe his strategic vision for TMC and his insights on innovation and collaboration in health care.

## **10:00 a.m. to 12:00 Noon – Design Thinking 101**

TMCx, Main Room

Grant Wedner, Grace Hwang and Farzad Azimpour from the Health & Wellness portfolio of the renowned organization IDEO will lead us through a dynamic presentation on “design thinking”, a unique process for problem-solving. IDEO (pronounced “eye-dee-oh”) is an award-winning global design firm that takes a human-centered, design-based approach to helping organizations in the public and private sectors innovate and grow. Thinking like a designer can transform the way clinicians identify opportunities, apply solutions, and deliver care. This approach, which IDEO calls “Design Thinking,” brings together what is desirable from a human point of view with what is technologically feasible and economically viable. It also allows people who are not trained as designers to use creative tools to address a vast range of challenges.

## **12:00 to 1:15 p.m. – Mentoring Lunch with Alumni and Faculty**

TMCx

*Fun Houston fact of the day: The total area of Houston can contain San Francisco, New York City, and Boston all at the same time.*

## **1:15 to 2:15 p.m. – Design Thinking Workshop**

TMC X, Main Room

Grant Wedner, Grace Hwang and Farzad Azimpour, from IDEO will lead this immersive workshop into IDEO’s Design Thinking methodology, step-by-step solving for real health opportunities. You will work with IDEO using a human-centered approach and involving hands-on participation to develop the ideas into tangible concepts around a specific design challenge that will be presented at the beginning of the session. The workshop will consist of three distinct modules:

- 1) Brainstorming and concepting – IDEO will share its unique approach to brainstorming, and help attendees develop concepts that address unmet user needs.
- 2) Prototyping and iteration – Attendees will then define and build rough, but tangible, prototypes as a way to answer questions about potential solutions.
- 3) Application – An open discussion about applying the design thinking methodology to daily challenges, including clinical practice and delivery of care.

## **2:15 to 3:45 p.m. – First Year Fellow Poster Presentations**

TMCx Main Room and TMC X, Room X04

We’ll break into two rooms to hear First Year VAQS fellows present their posters that describe their interviews with local VA leaders, addressing the challenges of improving access to care.

- Atlanta, San Francisco, Cleveland, and Greater Los Angeles will be in the breakout room.
- Iowa City, Nashville, Birmingham, Toronto and White River Junction will remain in the Main Room.

### **3:45 to 4:00 p.m. - Break**

TMCx

### **4:00 to 5:00 p.m. – Plenary Speaker: Brett Giroir**

TMCx, Main Room

Brett Giroir, MD is an internationally recognized expert in life science innovation. He currently serves as Senior Fellow at the Texas Medical Center Health Policy Institute, and a strategic advisor for the TMC X Innovation Institute. He most recently served as Chair of the Congressional Choice Act Blue Ribbon Panel to review and recommend reforms for the Veterans Health System, which were published in *The New England Journal of Medicine* in 2015. Dr. Giroir will describe his role and responsibilities in leading the Congressional Choice Act Blue Ribbon Panel and the current steps in Washington to implement key recommendations of the Blue Ribbon Panel.

### **5:00 to 6:00 p.m. – Networking Reception**

TMCx, Main Room

Step away from your conference table and join us for some light refreshments provided courtesy of TMCx. Mix and mingle with other faculty, fellows, and our invited guests.

### **6:00 to 6:15 p.m. – Board and Depart on the Shuttle back to the Magnolia Hotel**

Near TMCx main entrance

**Wednesday, August 3<sup>rd</sup>: TMCx in the morning & Baylor College of Medicine in the afternoon**

**Schedule at a Glance:**

7:30- 7:45	<i>Board Shuttle</i>	
7:45	<i>Shuttle Leaves Hotel for TMCx</i>	
8:30-8:45	Introductions and Housekeeping	
8:45-9:30	Oral Abstracts	
9:30-11:00	<p>QI 101: Putting it All Together Diana Stewart &amp; Molly Hortsman</p>	<p>Faculty Professional Development- Team Training Ed Salas</p>
11:00-11:15	Break	
11:15-12:45	<p>SQUIRE 2.0 Workshop Louise Davies</p>	
12:45-2:45	VAQS Faculty Meeting & Lunch	VAQS Fellows Meeting & Lunch
2:45-3:45	Poster session	
3:45-4:00	Break	
4:00-5:00	<p>Plenary Speaker Rebecca Kaul</p>	
5:00-5:30	<i>Board Shuttle</i>	
5:30	<i>Shuttle Leaves Baylor College of Medicine for Hotel</i>	

## **Wednesday, August 3<sup>rd</sup>**

### **6:00 to 7:30 a.m. - Breakfast**

Magnolia Hotel

Complimentary breakfast will be available in the second floor lounge of the hotel. Be sure to get to know other faculty and fellows while getting your morning coffee.

Are you a fellow presenting a poster today? Don't forget to bring your printed poster. You'll be setting up your posters after lunch.

### **7:45 a.m. – Mix and Mingle on the Shuttle**

Magnolia Hotel

Begin boarding shuttles at 7:30am. We'll be leaving together for TMCx at 7:45 via the chartered shuttle from the front entrance to the hotel. Get to know someone new!

### **8:00 to 8:30 a.m. – Registration**

TMCx

Don't forget: You'll need to register each day of the conference in order to get credit for your time in Houston. You can still sign up for a mentoring lunch on Thursday if space remains.

### **8:30 to 8:45 a.m. – Welcome and Housekeeping**

TMCx, Main Room

### **9:00 to 9:30 a.m. – Oral Abstracts**

TMCx, Main Room

#### **Laura Petrillo (2<sup>nd</sup> Year Fellow at San Francisco)**

What is a serious medical decision? Patients' and surrogates' perceptions of serious decisions and what is important in making them

#### **Paula Tucker (2<sup>nd</sup> Year Fellow at Atlanta)**

Utilization and Standardization of a RAI-Frailty Screening Across Multi-Disciplinary Surgical Clinics: A Quality Improvement Initiative

#### **Joe Grasso (3<sup>rd</sup> Year Fellow at San Francisco)**

Exploring Role Conflict Among Psychology Fellows in a Primary Care Training Program

## 9:30 to 11:00 a.m.

### **ALL FELLOWS: QI 101: Putting it all together**

TMCx, Main Room

The Education Fellows will join Drs. Diana Stewart and Molly Horstman in a targeted workshop designed to help first year fellows craft ideas for their QI projects and returning fellows refine and troubleshoot their ongoing work.

### **FACULTY: Faculty Professional Development – Team Training**

TMCx, Break out Room

Eduardo Salas, PhD, is the Professor and Allyn R. & Gladys M. Cline Chair of psychology at Rice University. He was senior research psychologist and Head of the Training Technology Development Branch of NAVAIR-Orlando for 15 years. Dr. Salas is also a recipient of the 2016 American Psychological Association Award for Outstanding Lifetime Contributions to Psychology in the areas of Teamwork and Team Training. He is currently working on designing tools and techniques to minimize human errors in aviation and medical environments. He will discuss the theoretical and practical applications of team training in healthcare.

## 11:00 to 11:15 a.m. - Break

*Fun Houston fact of the day: Every night, 250,000 Mexican free-tailed bats emerge from under the Waugh Drive Bridge to hunt for mosquitos.*

## 11:15 to 12:45 p.m. – SQUIRE 2.0 Workshop

TMCx, Main Room

Dr. Louise Davies is Associate Professor of Surgery at The Dartmouth Institute, Chief of Otolaryngology at the White River Junction (WRJ), VT VA Medical Center, and Physician Senior Scholar, VA Quality Scholars Program at WRJ. She will lead us through an interactive introduction to the three key concepts of SQUIRE 2.0: context, rationale, and the study of the intervention, with a focus on the last of these. Dr. Davies is on the expert panel developing the SQUIRE 2.0 standards for conducting and publishing quality improvement research.

## 12:45 to 2:45 – Restaurant Lunch Meetings

### **Fellows: Gloria's**

VAQS Fellows will join the Education Fellows on a chartered bus to Gloria's Latin Cuisine. We'll discuss fellow-related logistics on the bus ride over, including information on Fellows' Forum.

### **Faculty: Sparrow**

VAQS Faculty will join the Coordinating Center Faculty at Sparrow for a working lunch and VAQS Faculty meeting.



## **2:45 to 3:45 p.m. – Poster Session**

Baylor College of Medicine – Razor Lounge

After lunch, chartered shuttles will drop you off by the main fountains of Baylor College of Medicine. Make your way to Razor Lounge where we will get back to the time honored academic tradition of viewing printed posters. Presenting fellows – never fear! We'll arrive a little before the faculty so you'll have time to set up.

## **3:45 to 4:00 p.m. - Break**

Baylor College of Medicine

*Fun Houston fact of the day: Miller Outdoor Theatre hosts the Houston Shakespeare Festival during the month of August. It's free to sit on the lawn and BYOB. If you're lucky you can catch a meteor shower while you watch.*

## **4:00 to 5:00 p.m. – Plenary Speaker: Rebecca Kaul**

Baylor College of Medicine – Cullen Auditorium

Rebecca Kaul is Vice President and Chief Innovation Officer of MD Anderson Cancer Center, the world's premier cancer center. Previously, Rebecca served as Chief Innovation Officer and President of the University of Pittsburgh Medical Center's Technology Development Center, where she built the Innovation Center from the ground up to a level of national recognition and developed a portfolio of partnerships, investments and new companies. Dr. Kaul will provide her perspective on fostering innovation within academic medicine based on her experiences at University of Pittsburgh and MD Anderson Cancer Center.

## **5:00 p.m. to 5:30 p.m. – Board Buses and Depart to Hotel**

Bus leaves from Baylor College of Medicine

Begin boarding at 5 pm after the conclusion of Dr. Kaul's presentation. Buses will leave from Baylor College of Medicine at 5:30pm to return to the Magnolia Hotel.

## **Evening – Social Evening at GreenStreet in Downtown Houston**

Join us at GreenStreet in Downtown Houston. This multi-faceted venue includes 8 restaurant choices, a live-music venue, a bowling alley, and a sing-along piano bar. Join with other faculty and fellows for dinner and chose evening festivities of your liking.

**Thursday, August 4<sup>th</sup>: Texas Heart Institute in the morning & Baylor College of Medicine in the afternoon**

**Schedule at a Glance:**

7:30- 7:45	<i>Board Shuttle</i>		
7:45	<i>Shuttle Leaves Hotel for Texas Heart Institute</i>		
8:00-8:30	Registration		
8:30-8:45	Introductions and Housekeeping		
8:45-9:30	Oral Abstracts		
9:30-10:45	1 <sup>st</sup> Year fellows Know Yourself: The First Steps in Career Planning	Returning fellows Career Development: The Next Steps	
10:45-11:00	Break		
11:00-12:30	Fundamentals	QI Macros	Adv. Data Skills
12:30-1:45	Mentoring Lunch with Alumni and Faculty		
1:45-2:45	Alumni engagement panel on career development Susan Kirsh, Carol Callaway Lane, Michael Steinman, Jenny Broering		
2:45-3:45	Poster session		
3:45-4:00	Break		
4:00-5:00	Plenary Speaker Patricia Gabow		
5:00-6:30	Networking Reception		
6:15- 6:45	<i>Board Shuttle</i>		
6:45	<i>Shuttle Leaves Baylor College of Medicine for Hotel</i>		

## Thursday, August 4<sup>th</sup>

### 6:00 to 7:30 a.m. - Breakfast

Magnolia Hotel

Complimentary breakfast will be available in the second floor lounge of the hotel.

Are you presenting a poster today? Don't forget to bring your printed poster along as we migrate through Houston today.

### 7:45 a.m. - Mix and Mingle on the Shuttle

Magnolia Hotel

Begin boarding shuttles at 7:30am. We'll be leaving together for The Texas Heart Institute/Baylor College of Medicine at 7:45 via the chartered shuttle from the front entrance to the hotel. Get to know someone new!

### 8:00 to 8:30 a.m. - Registration

St. Luke's Texas Heart Institute, Cooley Auditorium (follow the green elevators to Cooley Auditorium)

Don't forget to sign in each day of the conference in order to get credit for your time in Houston. You can also sign up for Mentoring Lunches at the registration table. **If you have not already paid for your Thursday lunch, remember to bring \$15 in cash to pay for lunch!**

### 8:30 to 8:45 a.m. - Welcome and Housekeeping

St. Luke's Texas Heart Institute, Cooley Auditorium

### 8:45 to 9:30 a.m. - Oral Abstracts

St. Luke's Texas Heart Institute, Cooley Auditorium

#### **Amelia Maiga (2<sup>nd</sup> Year Fellow at Nashville)**

Planning a surgery scheduling optimization initiative using the CFIR framework

#### **Brian Doyle (2<sup>nd</sup> Year Fellow at Greater Los Angeles)**

Using statistical process control methods to assess adherence to an ED to primary care computerized discharge communication tool

#### **Linda Kim (2<sup>nd</sup> Year Fellow at Greater Los Angeles)**

The Effects of Task Reliance and Healthy Workplace Environment on Primary Care Nurse Burnout

## 9:30 to 10:45 a.m. – Professional Development

### First Year Fellows: Know Yourself: The First Steps in Career Planning

St. Luke's Texas Heart Institute, Cooley Auditorium, Breakout Room A

Faculty: Patricia A. Patrician, PhD, RN, FAAN, Sei Lee, MD, & Sylvia Hysong, PhD

This workshop includes conversations about the importance of self-assessment and awareness when planning your career trajectory. One assessment tool that will be used is Strengthsfinder, and each first year fellow is expected to complete the assessment and bring a copy of the report of their top five strengths to the session. In addition, the Individual Development Plan (IDP) will be introduced.

### Returning Fellows: Career Development: The Next Steps

St. Luke's Texas Heart Institute, Cooley Auditorium, Breakout Room B

Faculty: Suzie Miltner, PhD, RN, Anne Tomolo, MD, & Michael Bowen, MD

This workshop focuses on using the second year of the fellowship to identify and obtain your first post-VAQS position. This includes using the IDP to identify and correct gaps that will improve the chance you will be able to land your dream job. In addition, this workshop offers nuts and bolts information about how to conduct a job search and how to prepare for an interview. Fellows are expected to bring the most recent version of their IDP as well as a draft elevator speech.

## 10:45 to 11:00 a.m. - Break

*Fun Houston fact of the day: Houston's Museum of Fine Arts is the largest in the state, and with more than 62,000 works of art, it is the largest collection in the Southwest U.S.*

## 11:00 to 12:30 p.m. – Methods and Skills Workshops

### Improvement Measurement Fundamentals

St. Luke's Texas Heart Institute, Cooley Auditorium, Breakout Room A

During this session, fellows will develop an understanding of the importance of measurement in the quality improvement process. Participants will define measures used to understand variation in a system, develop a data collection plan, and analyze variation using run charts and basic SPC charts (XmR and p Charts). Utilizing case examples participants will create measurement definitions, develop a data collection plan, identify special and common cause variation utilizing run charts and SPC charts, and employ analytic findings to inform improvement work. This session is recommended for first year fellows or those who would like to review measurement fundamentals.

### **QI Macros Workshop**

St. Luke's Texas Heart Institute, Cooley Auditorium, Breakout Room B

During this session we will review QI Macros software and capabilities to aid with quality improvement data analysis and reporting. Session leaders will demonstrate how to generate simple descriptive and analytic data displays using QI Macros as well as how to use QI Macros to make QI charts such as flow process diagrams and fishbone diagrams. Session participants will generate simple descriptive and analytic data displays (simple traditional stats, run charts, and SPC charts), and QI charts during the session. This session is recommended for fellows interested in the QI Macros software package.

### **Advanced Data Skills: SPC for Rare Events and High Reliability (Brant Oliver)**

St. Luke's Texas Heart Institute, Cooley Auditorium, Breakout Room C

This session, which builds upon prior VAQS measurement sessions (Measurement Fundamentals and Intermediate Measurement), provides a brief review of intermediate measurement including basic statistical process control (SPC) methods, and will introduce new SPC measurement approaches for rare events (g Charts and t Charts) and SPC approaches for high reliability analyses (Cumulative Sum or CuSum Charts). An excel template and data sets are provided for this session but QI Macros software is strongly recommended. This session is recommended for second and third year fellows or for those with prior education in general SPC methods.

### **12:30 to 1:45 p.m. – Mentoring Lunch with Faculty and Alumni**

St. Luke's Texas Heart Institute

### **1:45 to 2:45 p.m. – Alumni Engagement Panel on Career Development**

Baylor College of Medicine, Cullen Auditorium

Come hear the experience of former fellows as they describe their path to success and provide insights on moving from the fellowship into the next phase of your career.

#### **Michael Steinman, MD (San Francisco, 2002)**

Dr. Michael Steinman is a Professor at the University of California, San Francisco, and a national leader in identifying and improving the quality of medication prescribing in clinically complex older adults. He devotes most of his time to research, while also maintaining an active clinical practice in the geriatrics clinic and inpatient general medicine service at the San Francisco VA Medical Center.

#### **Carol Callaway-Lane, DNP, ACNP-BC (Nashville, 2011)**

Dr. Carol Callaway-Lane is Education Director of the Quality Improvement Workshop and Practicum portion of the national VA Geriatric Scholars Program. In this role, she has provided QI education and coaching support for over 350 primary care providers across the country and directed 45+ QI coaches in the skills of coaching the participating providers through real-time QI

Projects. The QI Workshop and Practicum was awarded the Duncan Neuhauser Award for Curricular Innovation in 2012. Dr. Callaway-Lane is currently an assistant program director for the Nashville VAQS program and an assistant professor at Vanderbilt University School of Nursing.

### **Jenny Broering, RN, PhD, MPH (San Francisco, 2014)**

Dr. Jenny Broering is the Director of Data Operations at UCSF and Assistant Adjunct Professor at Samuel Merritt University. Dr. Broering is co-Principal Investigator and Director of Data Operations for a longitudinal disease-specific prostate cancer registry in the Department of Urology. She has a shared appointment in the Department of Surgery where she is the Project Director for the Surgery Wellness Clinic, a new interprofessional collaboration designed to prepare older adults for high-risk surgical procedures.

### **Susan Kirsh, MD (Cleveland, 2008)**

Dr. Susan Kirsh is National Director of Clinic Practice Management and Access for Veterans Health Administration. In this role, she is responsible for many of VHA's most innovative programs and interventions to improve access to care for Veterans. She has previously held leadership roles in Specialty Care and Primary Care Services for VA Central Office as well as primary care clinic director for the Cleveland VA. Her pioneering efforts in quality improvement include national roll-out of group medical appointment programs throughout VA.

## **2:45 to 3:45 p.m. – Poster Session**

Baylor College of Medicine, Razor Lounge

We'll return once more to the time honored academic tradition of viewing printed posters and hearing from some of our returning fellows and VAQS alumni on their QI work. You can set up your poster Wednesday evening or Thursday after lunch.

## **3:45 to 4:00 p.m. - Break**

Baylor College of Medicine

*Fun Houston fact of the day: The Heisman Trophy is named after John Heisman, who was the first full-time coach and athletic director at Houston's Rice University.*

## **4:00 to 5:00 p.m. – Plenary Speaker: Patricia Gabow**

Baylor College of Medicine, Cullen Auditorium

Dr. Patricia Gabow is a national leader in hospital reform and quality improvement. She retired in 2012 after 20 years as CEO of Denver Health and Hospital Authority. She is recognized nationally for her leadership of LEAN methodologies to improve the quality and safety of health care systems. Previously she served on the Commonwealth Fund Commission on a High Performing Health System and the Institute of Medicine committee addressing the future viability of safety net providers. Currently, she serves on the federal Medicaid and CHIP

Payment and Access Commission (MACPAC) and the National Governors' Association Health Advisory Board.

### **5:00 to 6:30 p.m. – Networking Reception**

Baylor College of Medicine, DeBakey Museum

Join us for a reception in the Michael E. DeBakey Museum at BCM following Dr. Gabow's presentation. The reception will be a wonderful opportunity to network with fellows, faculty, and invited speakers from VAQS and Baylor College of Medicine.

### **6:15 p.m. to 6:45 p.m. – Board Buses and Depart to Hotel**

Bus leaves from Baylor College of Medicine

Begin boarding at 6:15 pm. Buses will leave from Baylor College of Medicine at 6:45 pm to return to the Magnolia Hotel.

## Friday, August 5<sup>th</sup>: Texas Woman's University

### Schedule at a Glance:

7:30- 7:45	<i>Board Shuttle</i>	
7:45	<i>Shuttle Leaves Hotel for Texas Woman's University</i>	
8:00-8:30	Registration	
8:30-8:45	Introductions and Housekeeping	
8:45-9:45	Plenary Speaker Mary Dolansky	
9:45-10:30	Oral Abstracts	
10:30-10:45	Break	
10:45-12:15	QI Methods Swap Mary Dolansky, Suzie Miltner, Brant Oliver	QI Methods Swap Julie Schmitt diel
12:15-12:30	Q&A and Wrap-up	



## Friday, August 5th

### 6:00 to 7:30 a.m. - Breakfast

Magnolia Hotel

Complimentary breakfast will be available in the second floor lounge of the hotel. Don't forget to bring your luggage with you today. You'll be able to store your luggage at Texas Woman's University in Room 7427.

### 7:45 a.m. - Mix and Mingle on the Shuttle

Magnolia Hotel

Begin boarding shuttles at 7:30am. We'll be leaving together for Texas Woman's University at 7:45 via the chartered shuttle from the front entrance to the hotel. Get to know someone new!

### 8:00 to 8:30 a.m. - Registration

Texas Woman's University – First Floor Lobby

Don't forget to sign in so you can get credit for your time in Houston.

### 8:30 to 8:45 a.m. - Welcome and Housekeeping

Texas Woman's University – Second Floor, Main Auditorium, Room 2120

### 8:45 to 9:45 a.m. - Plenary: Mary Dolansky

Texas Woman's University – Second Floor, Main Auditorium, Room 2120

Dr. Mary Dolansky is an Associate Professor at the Frances Payne Bolton School of Nursing, Case Western Reserve University (CWRU) and Senior Mentor in the Veterans Administration Quality Scholars program Louis Stokes Cleveland VA. Dr. Dolansky is Director of the QSEN Institute (Quality and Safety Education for Nurses). She has co-published two books on quality improvement education, co-authored several book chapters and articles, and was guest editor on a special quality improvement education Issue in the *Journal of Quality Management in Health Care*. She served as co-director of the VA Transforming Primary care to implement and evaluate a longitudinal interdisciplinary curriculum for medical residents and nurse practitioner learners. She led an interprofessional team that developed and implemented a massive open online course "Take the Lead on Healthcare Quality" that has reached over 15,000 learners across the country.

## 9:45 to 10:30 a.m. - Oral Abstract Fellow Presentations

Texas Woman's University – Second Floor, Main Auditorium, Room 2120

### **Ethan Kuperman (2<sup>nd</sup> Year Fellow at Iowa City)**

Learning While Doing: A Resident Quality Improvement Curriculum

### **Mimi Pomerlau (3<sup>rd</sup> Year Fellow at White River Junction)**

Women Veteran's Experience with Maternity Care Coordination at WRJ VA

### **Rebecca Prince (2<sup>nd</sup> Year Fellow at Toronto)**

Building 'bridges': Use of participatory design to create an electronic tool to improve management of chemotherapy toxicities

## 10:30 to 10:45 a.m. - Break

Texas Woman's University

*Fun Houston fact of the day: Despite popular belief, Sam Houston did not found the city—it was actually founded by two real estate entrepreneurs (the Allen brothers) who named the city in honor of Houston's military achievements.*

## 10:45 a.m. to 12:15 p.m. – Methods Swap

Pick a QI Method that interests you!

### **Option 1: Learning Through QI Gaming: Mr. Potato Head**

Texas Woman's University – Room 3111

Drs. Mary Dolansky, Brant Oliver and Rebecca Miltner will lead us through an applied simulation exercise. Learners will work in clinical microsystems teams in a simulated improvement collaborative and conduct Plan-Do-Study-Act (PDSA) cycles to improve simulated Potato Head health care quality. The simulation exercise will include a simulated data registry, use of improvement measurement methods, benchmarking, and will reinforce key fundamental improvement skills. This session is recommended for learners at all skill and experience levels.

### **Option 2: Stakeholder Engagement with Health Plans**

Texas Woman's University – Room 3121

Dr. Julie Schmittiel, a Research Scientist and Associate Director of the Kaiser Permanente Delivery Science Fellowship Program, will lead us through a workshop describing stakeholder engagement methods used at Kaiser Permanente health plan. She will also describe her fellowship program efforts in training health professionals in the methods and processes of stakeholder engagement.

**12:15 to 12:30 p.m. - Wrap-up and Close**

Texas Woman's University – Auditorium

# The VA Quality Scholars Summer Institute

